

How to Send Me SkyTel Messages and Get Replies

- Type your message (there is a 500-character limit per message).
- To add custom responses, click on Show Customer Response Fields.
- Type the custom responses you would like me to choose from.
- Click on Send Message.
- Write down Message Status Number and use it later to confirm that I received your message and to retrieve any replies I may have for you.

To Send Messages via Internet Email:

Simply use your Internet email to address a message to my SkyTel Pager Number (PIN) or Personal Access Number (add "@skytel.com" — for example: 8885551212@skytel.com). There is a 500-character limit per message.

To Send Messages via Text Messaging Software:

To send messages using your modem-equipped computer, use SkyTel QuickAccess™ or SkyTel Access® text messaging software. A free copy of the software can be downloaded from the Customer Service area at www.skytel.com.

Checking Message Status and Retrieving Replies

By Telephone:

- Dial my Personal Access Number
- OR

- Dial 1-800-SKYTEL-2 (1-800-759-8352), enter my SkyTel Pager Number (PIN), then press **[#]**.
- Press **[6]** to check the status of the message you sent.

- Enter the confirmation number and press **[#]**. You will be notified of the date and time the message was delivered and any replies to the message.

Via www.skytel.com:

- Log on to www.skytel.com.
- Click on Send a Message.
- Click on Check Messaging Status.
- Type in my SkyTel Pager Number (PIN).
- Type in Message Status Number.
- Click on Check. The message status information, including the date and time the message was delivered and any replies to the message, will be displayed.



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- My SkyTel Pager Number (PIN) is 10 digits. I have a Personal Access Number that you can dial directly to gain immediate access to my paging functions.
- My SkyTel Pager Number (PIN) is 7 digits. You must first dial 1-800-SKYTEL-2, then enter my SkyTel Pager Number (PIN) at the first prompt to access my paging functions.

Subscriber Name

SkyTel Pager Number (PIN)
or Personal Access Number

SkyTel Email Address

@skytel.com

Follow the instructions below to send me messages and receive my replies.

Sending Messages by Telephone:

- Dial my Personal Access Number, OR
- Dial 1-800-SKYTEL-2 (1-800-759-8352), enter my SkyTel Pager Number (PIN), then press **#**.

To Send a Numeric Message:

1. Press **1** to send me a numeric message.
2. Enter a number on your telephone's keypad (phone number where I can reach you, daily sales figures, etc.) and press **#** when you are finished.
3. Press **#** to send the message.
4. Press **2** for a Confirmation Number (use it later to confirm that I received your message and to retrieve any replies I may have for you).

To Send a SkyTalk® Voice Message (checked box indicates availability):

1. Press **2** to leave me a voice message.
2. Record the message and press **#** when you are finished.
3. Press **#** to send the message; my pager will notify me immediately that I have a voice message.
4. Press **2** for a confirmation number (use it later to confirm that I received your message and to retrieve any replies I may have for you).

To Send an Operator-Assisted Text Message (checked box indicates availability):

1. Press **3** to send an operator-assisted text message, which will appear directly on my pager.
2. Dictate your message and any custom replies to the operator, who will provide a confirmation number (use it later to confirm that I received your message and to retrieve any replies I may have for you).

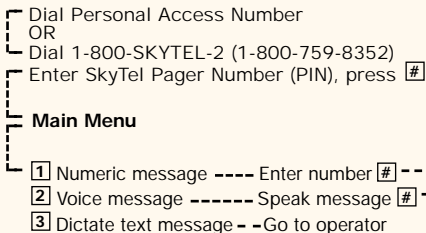
Sending Messages using the SkyTel Website, Email or Software

To Send Messages via www.skytel.com:

1. Log on to www.skytel.com.
2. Click Send a Message.
3. Type my SkyTel Pager Number.
4. Type the response address.

(continued)

SkyTel Two-Way Messaging Menu



Standard Menu Options

- *** Cancel operation/Return to previous menu
- 8 0** Other menu options
- 8 1** System help
- 8 2** Increase volume
- 8 3** Decrease volume
- 8 5** Detailed description of current menu
- 8 8** Disconnect

Message Options Menu

- #** Send message
- 2** Review/Change message
- 3** Send in future
- 4** Add recipient
- 5** Add sender ID
- 7** Mark confidential
- 9** Mark urgent priority
- *** Cancel message

Message sent

Get confirmation number, check message status

- 1** Direct any replies to PIN
- 2** Receive confirmation number
- 3** Wait on-line for confirmation and replies
- 8 8** Exit